Y365 Leverages Hosted Network Expertise to Modernise Client's IT Infrastructure

Case Study Overview:

An end customer of Y365 (multi-national car manufacturer) was facing challenges with their aging on-premises infrastructure, outdated hardware, non-resilient network and inadequate disaster recovery. Y365 partnered with Hosted Network to design a resilient, replicated cloud environment in both Melbourne and Sydney with a WAN (Wide Area Network) with redundant failover connections.

About Y365

Specialising in Microsoft 365, Y365 are your partners in everything IT. We believe that IT should empower your business, not be a necessary evil. We're here to help you with all your IT needs and we pride ourselves on our Microsoft 365 expertise and can streamline your IT processes.

Y365 identified several pain points

1   **On-premises systems nearing end of lifecycle:** The client's existing infrastructure was aging and approaching the end of its operational lifespan.

2   **Multiple single points of failure:** There were critical vulnerabilities in the infrastructure setup where the failure of a single component could disrupt the entire system, impacting business continuity.

3   **Inadequate disaster recovery setup:** The current disaster recovery plan was insufficient to ensure rapid recovery and continuity of operations in the event of a disaster or major system failure.

4   **Antiquated Wide Area Network (WAN):** The WAN infrastructure, was outdated and no longer meeting the client's needs for speed, reliability, and scalability. telecommunications companies, resulting in savings for the clients.

5   **Overdue update for legacy Multi-Protocol Label Switching (MPLS) network:** The MPLS network, designed for an earlier era, required modernisation to support current and future business demands effectively.

How Y365 engaged with Hosted Network to come up with the right solution

Y365 partnered with Hosted Network due to its reputation for flexibility, local expertise, and comprehensive service offerings.

Hosted Network's team, in conjunction with Y365, conducted a detailed assessment of the existing infrastructure, identifying critical points of failure and outlining a robust disaster recovery (DR) strategy.

The proposed tailored solution focused on transitioning on-premises workloads to a resilient cloud environment and implementing a new, advanced WAN with redundancy. This setup was crucial for enhancing disaster recovery capabilities and ensuring seamless operations across different locations.

Throughout the project, Hosted Network and Y365 collaborated closely to manage every stage of the migration process. The migration was seamlessly executed, with the end-user experiencing immediate improvements in performance and reliability with little to no downtime.

This successful partnership exemplifies the effectiveness of strategic planning and expert implementation in achieving significant IT transformation and enhancing operational resilience for the end customer.

How Hosted Network and Y365 worked together to implement a solution that solved the end customers pain points

The transformation of the end-user's IT environment was a testament to the power of strategic partnership and meticulous planning. Y365 not only provided the infrastructure but also played a pivotal role in managing the entire project, from initial consultation to final execution. The client's legacy network issues were resolved, their disaster recovery capabilities were significantly enhanced, and their new infrastructure was future-proofed against evolving business needs.

Hosted Network's support for Y365 proved invaluable. The project exemplifies how leveraging local expertise, flexibility, and a deep understanding of client needs can lead to outstanding outcomes.

End Results

The partnership between Y365 and Hosted Network resulted in a transformative success for the end-user, demonstrating the impact of strategic planning and expert execution. Leveraging Hosted Network's comprehensive services, including consultation, bespoke solution design, and meticulous project management, Y365 successfully modernised the client's infrastructure. The seamless migration to a resilient cloud environment and upgraded WAN network resolved legacy issues, enhancing operational resilience and performance.

Get in touch with us!

To learn more about how Hosted Network can help you with your end customer voice needs, get in touch with us via phone at **1300 781 148** or email us at **sales@hostednetwork.com.au**